

BISAM MANAGED SERVICES TRANSPARENT. SECURE. SIMPLE.

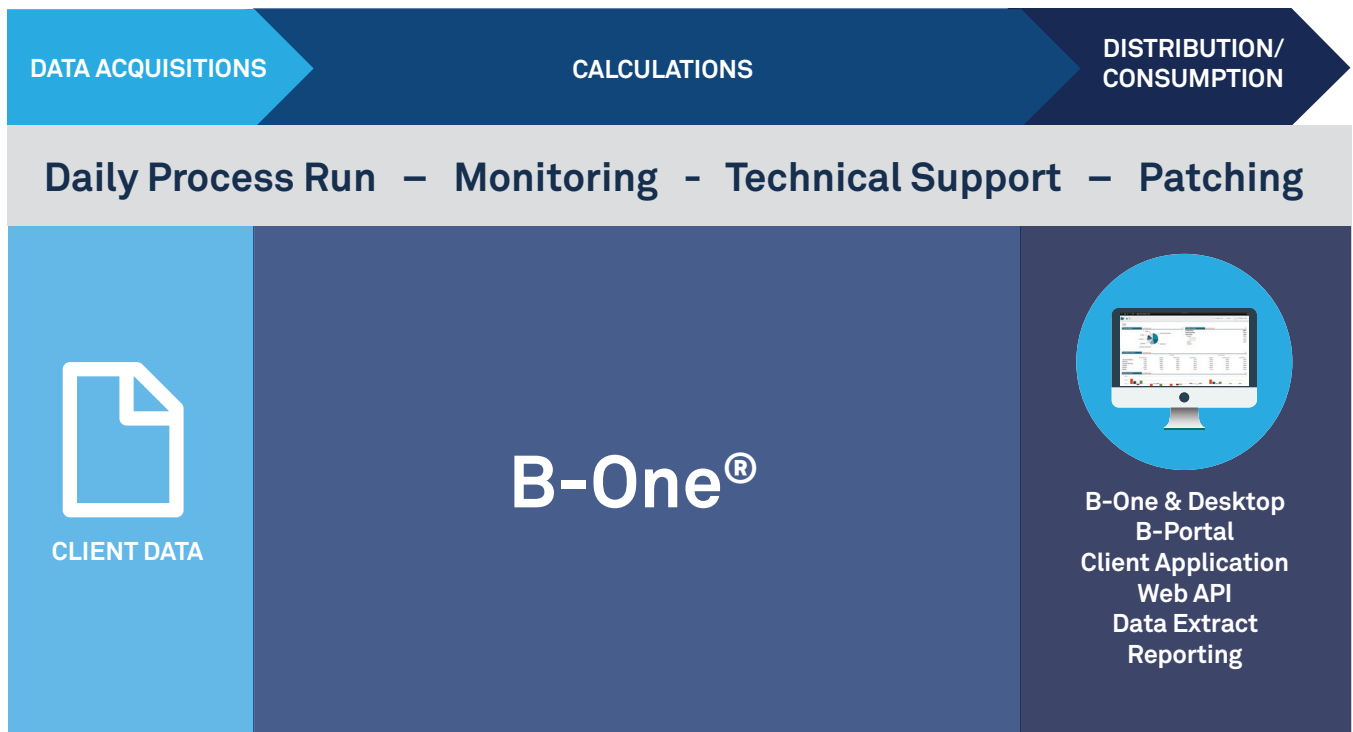
> BISAM's Managed Services provides dedicated support and technical infrastructure to help firms reduce and control related IT costs and mitigate operational risk. We ensure the highest levels of security and business continuity plans, while delivering top levels of customer support for infrastructure and applications.

Focus On Your Business

Managed services will deploy, manage and maintain the hardware and software infrastructure related to BISAM's solutions. This means Performance and Risk teams spend less time on technology concerns and more on analyzing results.

Ease The Implementation Process

BISAM's Managed and Professional services teams collaborate through every step of the implementation process: data integration, checks, controls and workflow set-up, easing our customer's operational burden.



B-One Platform / Infrastructure

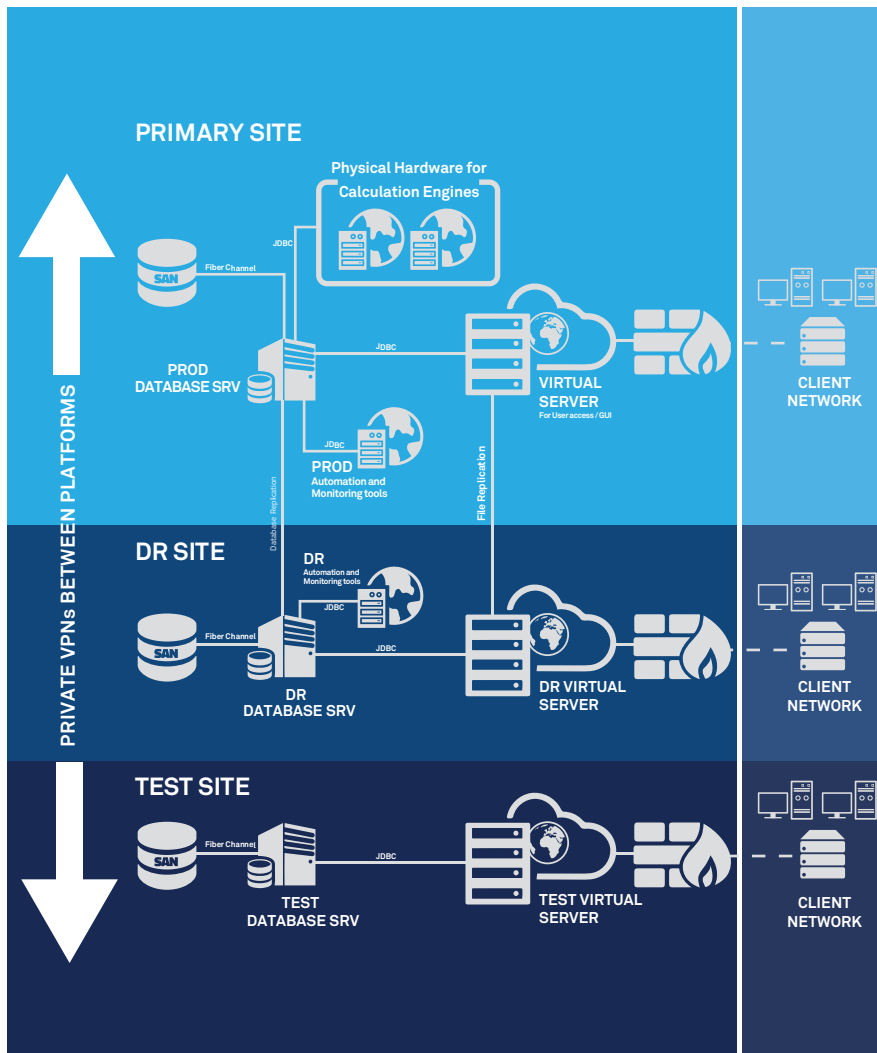
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Agility and Scalability

Our infrastructure and teams provide dynamic resource provisioning to enable cost-effective, rapid deployment of capacity in order to meet increasing demand and workloads as our client's business grows ("pay-as-you-grow").

Emphasis on Security

Certified system, physical and operational security, both on infrastructure and application.



Data Centers

- Tier 4 data centers
- N+1 redundancy
- Dedicated Client Infrastructure
- Compliance with SSAE-16 standards/practices
- ISO27001 information security framework

Data Access

- Secure client access
- Protected by firewalls
- Data (file) transfers via sFTP
- Restricted access
- Available only to authorized client and/or BISAM production engineer

Application

- Dedicated instance of underlying
- B-One engine
- SAN Redundancy
- Daily back up of client data
- Immediate shipping of client data from primary to secondary (DR) site

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Managed Services

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